

Workshop Booking Terms & Conditions

The Workshops are subject to availability and are booked on a first come first served basis. Availability and dates will be regularly updated on the website.

Booking - Payment must be made in full at the time of booking. A confirmation email will be sent and this will also act as your ticket for the workshop. Please show this on the day.

Confidentiality: The details you have supplied on your booking form will be for the sole use of The Museum of East Dorset, and will not be disclosed to any other persons or businesses.

Accessibility - Our workshops are held in the Hilda Coles Open Learning Centre which is fully accessible to wheelchair users and assistance dogs are welcome. There are disabled toilet facilities. Our staff have attended Dementia Friends Training.

Cancellation Policy

Workshop fees are non-refundable. No refunds can be made to those who fail to attend a course in full or in part. If you are unable to attend, we can try and resell the workshop place. If we successfully resell your place you will be given a full refund. If we are unable to sell your place then no refund will be given.

You may send someone in your place, in which case we will need their contact details (name, e-mail address and telephone number) in advance so that arrangements can be made where possible, and confirmation details can be passed on.

The Museum of East Dorset reserves the right to cancel any workshop at short notice. In this event you will be notified as soon as possible, and you will be offered a full refund, or you may transfer to an alternative date.

We do not accept liability for travel or other costs.

Cancellation due to Government policy changes regarding COVID 19

In the event of a change on government policy preventing the workshop from taking place, an alternative date will be offered. If this is not possible then the course fee will be refunded.

By booking and paying for a workshop you are confirming your agreement to these terms.